

# ACADEMY OF CANINE BEHAVIOR

To Our Valued Clients,

I wanted to take a moment to notify you that we are and will remain open. There is no need for us to close as our daily cleaning procedures are already better than what's required to sanitize for coronavirus. Like most businesses we have had to adjust staffing, our staffing priority is and will remain direct animal care staff. Rest assured that your dogs are safe and being cared for. This will affect business operations in a limited capacity, such as call back times and appointment scheduling. We still are offering all our normal services including free behavioral evaluations. The current class schedule will run unaffected, unless government officials reduce the gathering numbers to a level that pertains to the class sizes. Given our sanitizing procedures and the fact the classes meet social distancing suggestions, we don't see any need to make adjustment to the current session at this time. The changes in Government regulations come without much if any notice. In order to remain flexible will be scheduling our next session of classes once the coronavirus issue is not affecting people's lives to this extreme. Our goal is to keep our changes and impact to client's ability to rely on scheduling to minimum.

My sincere apologies for any inconvenience this may cause to our clients. Thank you for your patience and understanding as the business and community do the best in this difficult time.

Sincerely,

Russell Nelson  
Director Of Operations